

Terms of Service

Last updated: 22 September 2026

These Terms of Service (“Terms”) govern your use of raterx.ai, including its content, Project Enquiry form and Talent Network form.

The website is operated by RATERX TECHNOLOGIES LIMITED (“Rater-X”, “we”, “us” or “our”), a company incorporated in Nigeria with its business location in Lagos, Nigeria.

Please read these Terms before using the website. By using the website, you agree to comply with these Terms to the extent permitted by applicable law. If you do not agree, please discontinue use.

1. Scope of these Terms

Our website provides information about Rater-X’s human evaluation services and allows you to contact us about potential projects or express interest in future opportunities.

These Terms govern website use and preliminary interactions. They do not constitute a client services agreement, employment agreement, independent contractor agreement or offer of work.

Any paid service, project engagement, employment or contractor relationship requires separate agreement on the applicable terms. Those terms may address scope, deliverables, fees, payment, confidentiality, intellectual property, data protection and other responsibilities.

If a separate agreement conflicts with these Terms, the separate agreement governs the subject matter it covers.

2. Eligibility and authority

You must be **at least 18 years old** to join the Talent Network. This requirement applies to Talent Network registration and does not impose a general age restriction on viewing public website information.

If you submit a business enquiry on behalf of an organisation, you must be authorised to communicate on its behalf. Submitting an enquiry does not itself commit you or your organisation to a paid engagement.

You must not impersonate another person or organisation or misrepresent your identity, qualifications, experience or authority.

3. Permitted website use

You may use the website for lawful purposes, including learning about Rater-X, making genuine business enquiries and registering your interest in the Talent Network.

You must not:

- submit fraudulent, unlawful, threatening, abusive or infringing material;
- upload malicious software, executable files, macro-enabled documents or other harmful content;
- attempt to access submissions, systems or information without authorisation;
- bypass security controls, upload restrictions or other technical safeguards;

- interfere with website availability or impose an unreasonable load through automated requests, repeated submissions or similar activity;
- use the forms for spam, unsolicited advertising or unrelated commercial solicitation; or
- collect or misuse another person's personal information through the website.

Ordinary search-engine indexing and lawful linking to public pages are not prohibited by these Terms.

4. Project Enquiries

The Project Enquiry form allows you to describe a potential requirement and request a response from Rater-X.

Submitting an enquiry, receiving an automated confirmation, attending a discovery call or exchanging preliminary correspondence does not mean that Rater-X has accepted a project or agreed to deliver services.

We may request further information, propose a suitable scope or decline an enquiry where we cannot support it.

Any response timeframe stated on the website is a service target unless expressly agreed otherwise. It is not a guarantee that we will accept the enquiry or begin work within that period.

A paid engagement begins only when the relevant scope and commercial terms have been agreed by authorised representatives.

5. Talent Network participation

Purpose

The Talent Network records interest in possible future opportunities. Registration is an expression of interest rather than an application for a guaranteed or currently available position.

Joining does not guarantee training, certification, employment, project placement, income or any other opportunity.

Whether we contact or select you depends on relevant project needs and factors such as skills, experience, language ability, availability, location and task suitability.

Information and confirmations

You must provide information that is accurate to the best of your knowledge and must not deliberately misrepresent your qualifications or experience.

The form requires separate confirmation of:

- your eligibility as a person aged 18 or older;
- the accuracy and non-guarantee acknowledgement; and
- your consent to the personal-information processing described in the form and Privacy Policy.

You may contact us to correct or update your information.

CV and resume uploads

CVs and resumes must be in **PDF or DOCX format and no larger than 3 MB**.

Executable files, macro-enabled documents and files that fail validation are not accepted. You must not disguise a prohibited file by changing its name or extension.

Technical acceptance of an upload is not confirmation that your qualifications have been verified or that you have been selected for an opportunity.

Future assessments and opportunities

If you are considered for a specific project, Rater-X may request additional information, an assessment, project-specific training, a confidentiality agreement or other relevant screening.

The requirements and any applicable terms will be communicated separately. Registration alone does not commit you to undertake an assessment, attend training or accept work.

No employment, contractor, agency or partnership relationship is created merely by joining the Talent Network.

Leaving the Talent Network

You may withdraw your consent or request removal by emailing info@raterx.ai.

The handling and deletion of your personal information are governed by our Privacy Policy and applicable law. Leaving the Talent Network does not automatically terminate any separate agreement you may already have with Rater-X.

6. Information and materials you submit

You retain any rights you hold in your CV, portfolio materials and other content you submit.

By submitting materials, you permit Rater-X and its service providers to receive, transmit, store and review them as reasonably necessary to handle your enquiry or Talent Network participation, subject to your privacy choices and applicable law.

This permission does not transfer ownership of your materials to Rater-X or grant a general right to publish your CV, use it in advertising or exploit it for unrelated purposes.

You must have the right to provide the materials you submit. If they contain another person's information, disclose only information you are entitled to share.

Please do not submit passwords, bank details, identity-document copies, confidential client data or other unnecessary sensitive information through the website forms.

The Project Enquiry form is intended for an initial description of your requirements. If detailed trade secrets, proprietary datasets or other confidential project materials need to be exchanged, arrange an appropriate confidentiality agreement and transfer method with us first.

Nothing in this section removes our obligations concerning personal information or any confidentiality obligation that otherwise applies.

7. Privacy and cookies

Our [Privacy Policy](#) explains how personal information is collected, used, shared and retained, and how you can exercise your rights.

Our Cookie and Local Storage Policy explains our use of browser storage and possible security cookies.

These notices explain our information-handling practices. Acceptance of these Terms is not a substitute for consent where data-protection law requires separate consent.

8. Website content and intellectual property

Unless otherwise identified, the website's original text, graphics, designs, branding and other content are owned by or licensed to Rater-X and protected by applicable intellectual-property laws.

You may view public pages and download or print reasonable extracts for personal use or internal business evaluation, provided that you retain relevant ownership notices and do not misrepresent the source.

Except where permitted by law or authorised by the rights holder, you must not reproduce substantial website content for commercial distribution, sell it, or use Rater-X's branding in a way that suggests an unauthorised affiliation or endorsement.

References to third-party names, trademarks or materials do not transfer rights in them.

9. External links

The website may contain links to independent services, including Calendly and LinkedIn.

Those services operate under their own terms and privacy notices. We do not control their content, availability or information-handling practices.

A link does not, by itself, constitute endorsement of all content or services available at the destination.

10. Availability and accuracy

We take reasonable care in maintaining the website and its content. However, content may become outdated, and technical errors or interruptions may occur.

We may update, correct, suspend or withdraw website features when reasonably necessary for maintenance, security, operational or legal reasons.

Descriptions of our capabilities and services are general information. They do not guarantee a particular project outcome, evaluation result, model performance or regulatory compliance. Any specific commitment must be established in the relevant project agreement.

No statement in these Terms overrides an express contractual promise or a right that cannot lawfully be excluded.

11. Responsibility and liability

Each party is responsible for its conduct and obligations under applicable law.

To the extent permitted by law, Rater-X is not responsible for losses that were not reasonably foreseeable as a result of a breach of these Terms, or for losses caused by your misuse of the website or breach of these Terms.

For business users, and to the extent permitted by law, we exclude liability arising solely from use of the public website for indirect or consequential business losses, including lost profits or lost business opportunities. Liability relating to a separately agreed project or service is governed by the relevant agreement.

Nothing in these Terms excludes or limits liability for fraud, fraudulent misrepresentation, gross negligence, wilful misconduct, death or personal injury caused by negligence, or any other liability that cannot lawfully be excluded or limited.

Nothing in these Terms restricts your mandatory consumer or data-protection rights, or excuses a breach of obligations that applicable law places on Rater-X.

12. Restricting access and handling misuse

We may reject a submission or restrict access where reasonably necessary to address suspected unlawful activity, harmful files, fraudulent information, security threats or material breaches of these Terms.

Where appropriate and practicable, we will explain the restriction and provide an opportunity to resolve the issue. Immediate action may be necessary to protect the website, other people or their information.

A website-access restriction does not remove your right to contact us about your personal information or exercise applicable legal rights.

13. Changes to these Terms

We may amend these Terms to reflect changes in the website, our operations or applicable law.

The updated version will be published with a revised date. Material changes will be brought to users' attention where appropriate, and we will obtain agreement where required by law.

Changes apply prospectively. They do not automatically amend an existing project, employment, contractor or other separate agreement.

14. Governing law and disputes

These Terms are governed by the laws of the Federal Republic of Nigeria, subject to any mandatory protections that apply to you under another applicable law.

If a dispute arises, please contact info@raterx.ai so we can try to resolve it promptly and in good faith.

The courts of competent jurisdiction in Lagos State, Nigeria will have non-exclusive jurisdiction over disputes relating to these Terms. This does not prevent you from bringing proceedings elsewhere where applicable law gives you that right.

Nothing in this section prevents either party from seeking urgent protective relief or contacting a competent regulator.

15. General provisions

If a provision of these Terms is found unenforceable, the remaining provisions continue to apply to the extent permitted by law.

A failure or delay to enforce a provision does not, by itself, waive the right to enforce it later.

These Terms do not create a partnership, agency, employment or joint-venture relationship between you and Rater-X.

These Terms govern website use together with any additional terms expressly agreed for a particular activity. Separate written agreements remain effective for the matters they cover.

16. Contact us

For questions about these Terms or use of the website, contact:

RATERX TECHNOLOGIES LIMITED

Business location: Lagos, Nigeria

Email: info@raterx.ai

Website: raterx.ai